

EXECUTIVE BOARD OVERVIEW: Community Services March 2022

Women's Services

- Planning is underway for enhanced prosocial programming at Women's Services, including researching and possibly implementing an art program at Halle Place
- Assessment of campus security at Burckle Place West including repairs to security cameras is being researched
- Planning and preparation for transition to two year, more program-based leases for Burckle Place West has continued, including discussion of housing options for residents who have already resided in the program for more than two years
- Planning for the design and construction of Burckle Place 3 intergenerational transitional housing program has continued with assessments of staffing pattern and furniture needs

Engagement and Prevention

- Outreach team is attending and has assisted in the coordination of several communitywide events to provide free covid-19 tests, tax preparation, HIV testing, showers, identification, and more to people experiencing homelessness
- Outreach leadership met with administrative leadership to discuss potential strategic initiatives for targeted outreach for those with substance use disorders and those who are veterans, and potential grant/finance needs for these initiatives
- ESG emergency shelter program created in response to covid-19 CARES funding and unmet needs has served its target number of clients and expended the program's funding. This program exited its last clients in the month of February.
- Team participated in a number of stories and highlights for the local media on issues related to rental assistance and homelessness
- The PATH team is onboarding a new Client Advocate and PATH SOAR Specialist to serve participants experiencing homelessness and mental illness

Reentry

- The number of clients exiting the Reentry program having successfully completed the majority of the goals on their post-release plans has increased by 88% from the current year over the previous year to date, with 30 successful client exits from July 1 to date in 2021-2022.
- The SCA project staff have submitted a proposal to present on the Circles of Support and Accountability initiative at the PBC Reentry Summit in October 2022.
- The Sago Palm staff have successfully worked with the DMV to bring back on-site testing for CDL certifications after they were suspended at the facility at the start of the pandemic.

Employment Services

- Program has formed a new partnership with FDOT representatives to recruit clients for training and consideration for positions in a Turnpike highway construction project.
- Program is recruiting participants for the pilot training program at the Canopy hotel to offer transitional jobs to select participants with ongoing support from TLP employment specialists
- Program is researching enhanced incentives for participation in CBI-EMP programming and in other training opportunities
- Program is successfully meeting with CareerSource on a weekly basis to quickly identify and address any issues with the new data entry requirements as they arise
- Program has worked with Outreach and Engagement supervisor to enhance pipeline of clients placed at HRC shelters being quickly referred to TLP's HRC employment specialist

CARE Team/Clinical Services

- There continues to be a need for funding to support a CAP certified professional to work with clients on substance use recovery
- Planning is beginning to further incorporate clinical interventions and connections to community supports for CARE Team clients who are being discharged from supportive housing programs
- Clinical director is finalizing a standardized protocol for staff and clients' education on best practices to follow when they find that someone is expressing a desire to harm themselves
- Clinical and Compliance Directors have begun collaboration on an extensive revision of the Case Manager Onboarding Training Manual
- Program and VP Comm Services are collaborating with Dr. Eugenia Millender on considering crafting a proposal for a project to provide more extensive clinical support to mothers with minor children currently experiencing homelessness

REACT Committee

- REACT committee conducted a survey of all staff on perceptions of racial and other forms of inequity that they may have experienced at the workplace, committee reviewed our agency survey responses and discussed those areas of concern for future follow up
- Committee members reported on the HHA Racial Pillars progress (Policy and Procedures and Training sub-committees)
- Latino Peer Support Network information shared among committee members

Advocacy

- In January our Advocacy Director traveled to Tallahassee for “Palm Beach County Day,” representing our agency. We connected with all PBC Legislative Delegates providing them with a personalized letter, information about The Lord’s Place and the clients we serve, as well as statistics on homelessness. Our efforts there cemented The Lord’s Place as the non-profit subject-matter expert in Palm Beach County’s homeless services.
- The Lord’s Place continues to serve as a community leader in the PBC Continuum of Care, the Homeless and Housing Alliance; as the Chair of the Advocacy Pillar, we are supporting collaborative advocacy efforts throughout the county.
- In preparation for the Point In Time Count, the Director of Advocacy provided an educational presentation on the PIT Count, and hosted a Q&A session for all of The Lord’s Place staff. The Point In Time Count is scheduled for February 24-25.