



EXECUTIVE BOARD OVERVIEW: Operations & Social Enterprise January 2022

Australian Avenue Project
<ul style="list-style-type: none"> • Ground work is being done now; anticipate foundation pour in February 2022 and tilt walls to be erected in March, 2022. • Furnishings scope is still over budget; FFE subcommittee working to reduce costs and make adjustments to some furnishings based on real world use of the space.
Burckle III Project
<ul style="list-style-type: none"> • The Design Development and Construction documents are being created now. • Preparations for permit approval are being made; the City of Lake Worth does not have the staff to do concurrent permit review, so the timeline will be several months. • A revised budget is being developed, which will reflect major increases in the construction industry.
Property Management
<ul style="list-style-type: none"> • The damaged units at Family Campus have been remediated and remodeling begins December 11, 2022. • A new camera system is needed at Burckle Place; funding is currently being sought. • The grant funded additional security cameras and lights have been installed at Family Campus. • After six months of off duty Sheriff's office security presence, the Family Campus has returned to normal operations.
Information Technology
<ul style="list-style-type: none"> • MFA was enacted on our ETO client tracking system; the remainder of installations will occur over the next four weeks • The IT committee has reviewed a quote for additional cyber coverage and voted to recommend to the Finance Committee the purchase of the policy.
Risk Management
<ul style="list-style-type: none"> • The MFA roll out is underway (see above) • Security measures have been taken at Family Campus (see above) • Additional cameras and lighting are being recommended and moved forward as funding permits • The Risk Assessment Committee is tracking all major risks to the agency; of recent concern is staff hiring and retention.
Social Enterprise
<ul style="list-style-type: none"> • The new Director of Thrift has started and initiated several positive changes. • Sales for the last two weeks of December were down across the board at all Social Enterprise, which has been impacted by the recent covid outbreak with severe staffing shortages. • A marketing campaign for Thrift was initiated around our clothing, which has produced more foot traffic in the first week of the new year. • A marketing campaign for Catering and the Deli has resulted in new business clients and some interest in future catering events.