

EXECUTIVE BOARD OVERVIEW: Community Services December 2021

Women's Services

- Program continues to provide gender-responsive programming and housing support for vulnerable women – the programs have operated at 94% capacity since July 1 and have successfully graduated 11 women to stable independent housing. 72% of women who have exited the program since July 1 have exited with a regular source of income.
- Planning for the design and construction of Burckle Place 3 intergenerational transitional housing program has resumed
- Planning and development of additional program structure and guidelines for the Burckle Place West graduate housing facility has been commenced
- Director continues to play an active role in leading the agency's racial equity initiatives and the REACT committee

Engagement and Prevention

- From July 1, 2021 to the date of this writing (November 17, 2021), the Engagement department has successfully connected 190 individuals experiencing unsheltered homelessness to safe housing
- The Engagement team members have actively participated in several communitywide events serving individuals experiencing homelessness, including a recent event from Christ Fellowship in Boynton Beach, feeding events in partnership with GL Homes, and Project Homeless Connect
- A success story of an outreach client who was successfully placed into stable housing was highlighted at the United Way of Palm Beach County's monthly board meeting for their focus on Veterans
- VP Community Programs has developed committee workplans to shape the direction of countywide activities around outreach, prevention and peer support as chair of the Outreach Subcommittee and the Supportive Services pillar for the Homeless and Housing Alliance (HHA)

Reentry

- The new Director of Reentry Services will start her position on November 29th. She has extensive experience in providing and overseeing reentry services in Palm Beach County.
- The Lord's Place participated in two community reentry events, the Roadmap to Restoration meeting with the Department of Corrections, and the Returning Citizens Action Forum. At the Returning Citizens Action Forum, two current peer specialists and one current client shared their lived experience with the justice system with community members and stakeholders from the Public Defender, State Attorney, PBSO, Department of Corrections, Probation, and others.
- The Graduation event at Sago Palm was conducted and was very successful. Clients were acknowledged for their program progress and enjoyed lunch and family photos as keepsakes.

- Palm Beach County Public Safety's annual audit/monitoring of the Reentry program was completed (desk and onsite audit)
- There is a need for additional funding to support emergency short term housing for clients leaving incarceration who are awaiting placements in transitional housing, halfway housing, or coordinated entry

Employment Services

- Director has met with several large local employers to develop new partnerships for Transitional Employment and training opportunities for clients
- Department welcomed a new employment specialist dedicated to providing coaching to clients in Women's Services, Family Campus, and other walk-in clients in order to increase availability of services and employment placement rates
- Program is successfully on track with deliverables related to its new contract with CareerSource which commenced July 1st
- Department is collaborating with Social Enterprise team to update and enhance curriculum for Retail training program

CARE Team/Clinical Services

- A new partnership with Comprehensive Health Center has been established to provide on-site physical healthcare services on a walk-in basis to any TLP clients, with their bus to regularly visit our campus locations
- The CARE Team program was recently notified that an award funding the Telehealth Liaison position will be renewed, which will continue to provide clients with one on one access for basic healthcare services and assistance in navigating telehealth appointments
- The CARE Team program has served 102 participants since July 1, 2021