

## **EXECUTIVE BOARD OVERVIEW: Community Services November 2021**

<b>Women's Services</b>
<ul style="list-style-type: none"> <li>• Department strategic planning was collaboratively completed over the summer</li> <li>• New processes for integrating Women's Services and Reentry have been implemented to enable Women's Services to receive supportive services funds for providing housing to Reentry participants</li> <li>• A Women's Services retreat and ongoing training and education have been held to ensure continuous improvement for staff</li> <li>• A new peer specialist and case manager at Halle Place have been onboarded</li> </ul>
<b>Engagement and Prevention</b>
<ul style="list-style-type: none"> <li>• Department strategic planning was collaboratively completed over the summer</li> <li>• The Department has been divided into two program areas in order to improve quality and structure: PATH Outreach, SOAR, and Prevention fall under the Director of Community Engagement and Advocacy, while Street Outreach and Emergency shelter fall under the Street Engagement and Emergency Shelter Supervisor</li> <li>• The ESG-CV grant is on track as far as spending and client deliverables</li> <li>• We are researching and speaking with the Managing Entity about potential development of a Representative Payee program</li> </ul>
<b>Reentry</b>
<ul style="list-style-type: none"> <li>• Department strategic planning was collaboratively completed over the summer</li> <li>• The department is recruiting for a new position, Director of Reentry, to lead this program in quality improvement and program innovation going forward</li> <li>• The program has also hired a new case manager and peer specialist</li> <li>• The SCA Coordinator was appointed as the Vice Chair of the PBC Reentry Taskforce's Sexual Offenses Subcommittee</li> <li>• The Sago Palm program has re-imagined and shifted its program design to meet changing state compliance standards</li> <li>• Planning is underway for the next Reentry Summit</li> </ul>
<b>Employment Services</b>
<ul style="list-style-type: none"> <li>• Department strategic planning was collaboratively completed over the summer</li> <li>• The structure of the program is being evaluated to ensure closer alignment and integration with Social Enterprise job training</li> </ul>

- The new CareerSource grant focused on individuals experiencing homelessness was awarded to TLP and has been implemented to serve the new target population and more holistically focus on employment-focused case management
- Program has collaborated with new Rapid Rehousing clients to offer assistance with employment placement to ensure clients' housing stability and self sufficiency
- Program has enhanced process for connecting with supportive housing campuses to ensure consistent coverage/presence

#### **CARE Team/Clinical Services**

- Department strategic planning was collaboratively completed over the summer
- Director of Clinical Services and Telehealth Liaison have developed and implemented a schedule of days where they are on site at each TLP location for walk-in consultations and services for CARE Team clients and others
- A new process for clinical and compliance review of supportive housing program files has been established and implemented
- A new process for review of appeals for discharge from supportive housing has been established and implemented
- Staff are participating in trainings in Community Health and other areas to enhance service provision and are researching new technologies related to telehealth to implement to improve accessibility