

EXECUTIVE BOARD OVERVIEW: Community Services April 2021

Women's Services
<ul style="list-style-type: none"> • Staff participated in training on the GRACE Protocols for providing coordinated care and improving outcomes for older adults/seniors residing in supportive housing • Program Director led the racial equity committee (REACT) in reviewing and developing action items from a staff-wide anonymous racial equity survey • Meetings with community partners were conducted to advance new funding opportunities for the Burckle and Halle Place programs, with particular emphasis on providing transitional housing for reentry clients and former victims of human trafficking • Planning has taken place to ensure preparedness and compliance with FDIC requirements
Engagement and Prevention
<ul style="list-style-type: none"> • The Prevention program began assisting Palm Beach County with the review of applications for ERA emergency rental and utilities assistance • The Prevention program is hosting a Palm Beach County staff member at the Australian site to directly assist individuals with uploading documentation and accessing Palm Beach County's online system for ERA emergency rental and utilities assistance • Outreach and Engagement program continues to engage unsheltered individuals county-wide and to place high risk individuals into hotels and motels for Emergency Shelter
Reentry
<ul style="list-style-type: none"> • Program is collaborating with the Palm Beach County Reentry Task force to participate in and assist in planning events for April's Second Chance Month • Case managers have made significant increases and improvements in documenting billable case management services in line with meeting funding obligations • Program has secured and is planning to provide clients with additional basic needs items such as cell phones, clothing, tents, bicycles and tablets • The Second Chance Act program continues to enroll and serve participants
Employment Services
<ul style="list-style-type: none"> • Café Joshua continues to provide online and in person education and training to community and campus residents and has implemented new online tools to improve measurement of client satisfaction with services

- Director has established new relationships with employers to facilitate rapid placement of clients into employment
- Director has initiated the development of a training curriculum to supplement clients' employment experience at a clinical facility
- Café Joshua team conducted planning activities for a new transitional jobs program to facilitate rapid connection to employment alongside intensive case management and employability skills training. This program is being proposed for funding through Careersource beginning in July of 2021 if awarded
- Café Joshua leadership has initiated contingency planning to anticipate the potential loss of CareerSource funding and/or to anticipate the shifting of this funding from the model of the previous five years into the new requirements that would have to be followed if a new grant is awarded

CARE Team

- Program Director title has been updated to Director of Clinical Services so that she can assist with providing clinical services to clients beyond the CARE Team and can provide more direct assistance in agencywide quality improvement initiatives
- Program Director has collaborated with community partners to assist in setting up clinics/events for key healthcare services such as the COVID-19 vaccine and other vaccines/testing
- The program continues to seek a new Liasion to increase access to in-home care and telehealth under the new Farris Foundation grant
- Program Director has identified and disseminated training opportunities to improve delivery of programs and services and meet funding requirements