

## **EXECUTIVE BOARD OVERVIEW: Research, Evaluation and Quality Improvement November 2019**

<b>Evaluation Activities</b>
<ul style="list-style-type: none"> <li>• Prepared and disseminated weekly and monthly outcomes reports and data quality reports to program staff and/or leadership</li> <li>• Prepared and/or submitted outcomes data for 7 grant reports</li> <li>• New process for ongoing monthly evaluation and reporting for PBC-funded Reentry programs began</li> <li>• Planned future outcomes for Federal Second Chance Act grant with independent evaluator from FAU</li> </ul>
<b>Quality Improvement</b>
<ul style="list-style-type: none"> <li>• Review of clients' charts in response to PBC Public Safety Monitoring of Reentry was completed. Utilized reentry data system to identify corrective actions to improve future compliance with contract requirements are being planned</li> <li>• Reviewed existing process for data entry for contracts with Southeast Florida Behavioral Health Network to identify ways to promote efficiency</li> <li>• Made improvements to housing program guidelines to better align with client leases</li> </ul>
<b>Research/Partnerships</b>
<ul style="list-style-type: none"> <li>• Working intensively with Florida State University's school of Social Work and Center for the Study of Children, Families and Community on collaborative application for a grant through the Substance Abuse and Mental Health Administration (SAMHSA)</li> <li>• Met with researchers from Florida Atlantic University to explore opportunities for collaborative research projects relating to supportive housing and/or peer support</li> <li>• Met with representative from U.S. Census to discuss strategies to promote Census participation among clients next year</li> </ul>
<b>Training</b>
<ul style="list-style-type: none"> <li>• Provided training in client databases to 1 new staff</li> <li>• Provided training in case management practices and documentation, and coordinated entry documentation to new staff (positive evaluation feedback was received from staff as a result of these new training modules)</li> </ul>