

## 2017 – 2020 STRATEGIC PLAN

### Mission

The Lord's Place is dedicated to breaking the cycle of homelessness by providing innovative, compassionate and effective services to men, women and children in our community.

### Values

WE...

- ◆ Champion hope, change, and community
- ◆ Do the right thing at the right time
- ◆ Make it happen
- ◆ Never say never
- ◆ Color outside the lines
- ◆ Empower, respect and encourage all who enter our world
- ◆ Serve with compassion and kindness

### STRATEGIC VISION

- Manage Growth and Development
- Impactful Evaluation and Research
- Advocacy
- Building upon a dynamic organization through Advancement, Capacity Building and Financial Control
  - Enhance community partnerships to further our mission and leverage existing resources

STRATEGIC PILLARS

Housing	Job Training & Employment	Social Enterprise	Homeless Outreach & Engagement	Reentry Services
Goals	Goals	Goals	Goals	Goals
<ul style="list-style-type: none"> <li>Increase, sustain and strengthen supportive housing.</li> <li>Expand affordable and graduate housing.</li> <li>Advocate for and participate in community based housing initiatives.</li> </ul>	<ul style="list-style-type: none"> <li>Deliver job training and employment services to the high-risk population, including reentry.</li> <li>Increase employment hiring and job retention.</li> </ul>	<ul style="list-style-type: none"> <li>Increase Social Enterprise revenue.</li> <li>Expand current social enterprise to create more transitional work experience slots.</li> </ul>	<ul style="list-style-type: none"> <li>Expand homeless outreach and engagement program.</li> <li>Educate community about homeless services.</li> <li>Strengthen the system to integrate SOAR with outreach services.</li> </ul>	<ul style="list-style-type: none"> <li>To reduce recidivism for men and women returning to Palm Beach County from incarceration.</li> <li>Advocate for systemic reform on mass incarceration and Restoration of Rights.</li> </ul>

ANCILLARY SERVICES

SOAR	Clinical Services	Women Services	Children Services
Goals	Goals	Goals	Goals
<ul style="list-style-type: none"> <li>Expand SOAR's role in agency to improve clients' access to cash and non-cash benefits.</li> </ul>	<ul style="list-style-type: none"> <li>Create an effective clinical department that supports the complex behavioral health needs of our clients with respect and dignity.</li> </ul>	<ul style="list-style-type: none"> <li>Integrate Gender Responsive Services throughout the Lord's Place agency.</li> <li>To become nationally and locally recognized for innovative services for women experiencing homelessness and those returning from incarceration.</li> </ul>	<ul style="list-style-type: none"> <li>To enhance and strengthen services and programs for youth and children.</li> </ul>